

Analyst Briefing 16th October 2018

Nicandro Durante





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We have delivered consistent eps growth





A proven strategy





A winning strategy





Nicotine consumer pool continues to grow





A proven strategy





WIN IN COMBUSTIBLES

WIN IN NON-COMBUSTIBLES

WIN IN HIGH GROWTH MARKETS

PROACTIVE REGULATORY ENGAGEMENT

BAT continues to outperform the Industry: 2014-2017





Winning in Non-Combustibles



Built a £2bn Potentially Reduced Risk Products business in 3 years



Source: Company data

Winning in Non-Combustibles



Built a ~£1bn Next Generation Products business in 3 years



A growing sustainable business





Market concerns



"Combustible volumes and pricing are under pressure, can the business sustain LT profit growth?"



"How can FDA regulation not be a negative for the industry and BAT?"

"Barriers to entry in vapour are low, how can the tobacco incumbents win?"

"The THP category and glo has stalled in Japan and shown limited results elsewhere, how can you succeed in THP?"

"Is 50-100bps of margin growth a realistic deliverable, given future NGP investment requirements?"

"How can you reach the net debt/EBITDA target of around 3 times by the end of 2019?"

Market concerns - Agenda today



>	"Combustible volumes and pricing are under pressure, can the business sustain LT profit growth?"	Kingsley Wheaton
>	"US cigarette market volumes are under increased pressure, share is not growing, will results in the US match those of the past?"	Ricardo Oberlander
>	"How can FDA regulation not be a negative for the industry and BAT?"	Jim Figlar
>	"Barriers to entry in vapour are low, how can the tobacco incumbents win?"	Ricardo Oberlander Tadeu Marroco
>	"The THP category and glo has stalled in Japan and shown limited results elsewhere, how can you succeed in THP?"	Paul Lageweg
>	"Is 50-100bps of margin growth a realistic deliverable, given future NGP investment requirements?"	Ben Stevens
>	"How can you reach the net debt/EBITDA target of around 3 times by the end of 2019?"	Ben Stevens



Combustibles

Kingsley Wheaton





Addressing concerns - What we will show you



- "Combustible volumes and pricing are under pressure, can the business sustain LT profit growth?"
- Industry volume and pricing is robust
- BAT continues to outperform the industry
- Combustible business model remains sustainable



6 Key Areas to Discuss





BAT Volume Outperforms the Industry



Industry & BAT Volume (FMC+THP)



UNDERLYING VOLUME DECLINE : (a) INDUSTRY -2% to -3% (b) BAT -1% to -2%

Source : BAT Estimates (Industry & BAT Volume Excludes USA from 2011 – 2017) Note: BAT Volumes in 2017 & 2018 adjusted for 'one-off' events : SK & UKR (Excise / Price War in 2017) and KSA & TWN (Excise in 2018)

...Whilst Consistently Delivering Mid-Plus Single Figure Price Mix





Average Price Mix 2012 to 2018 : 5.6%

Powered by our long-standing Innovation DNA



TRANSFORMING

Driving the BAT Portfolio Transformation Story





'Quality Share' Growth Track Record





Delivering Across Regions





And Well Balanced Across OECD/ Non-OECD



% Contribution to BAT	OECD	Non-OECD
Volume	34%	66%
Weighted Average Price (pack of 20s)	£3.76	£1.28
UOP	66%	34%

Today, £50Bn Portfolio.... Growing @ Double Digit CAGRs







US Market Overview

Ricardo Oberlander





Addressing concerns - What we will show you



- "US cigarette market volumes are under increased pressure, share is not growing, will results in the US match those of the past?"
- US industry volumes are improving and pricing is good
- BAT is growing value share
- The Vapour category is small relative to the tobacco market and is having a minimal impact on cigarette volumes
- Oral tobacco remains an exciting, profitable opportunity

USA market size





30 *Estimated industry NTO 2012-2017

BAT estimate, BAT Volume adjusted for the impact of acquisitions (except RAI), Source: Company datc





FMC shipments improving to full-year outlook of -4.3% vs. H1 of -5.3%



U.S. Historical Volume Change



External Factors impacting 2018 volume change:

- California SET -0.2%
- 27% rise in gasoline cost since 2016
- Vaping -0.7%

Source: Industry Shipments to Wholesale

Change in Gasoline prices highly correlated to industry volume



TRANSFORMING

Cig industry STR volume drivers – outlook for 2018





1) Macroeconomic factor model components include unemployment measures, Used Goods Demand, CPI, HH Disposable Income, Real Wage Growth, CPG Factory Output and other factors

2) Vapor impact is an estimation combining measured/unmeasured channel volumes and Consumer Tracker data for cross-category trends

Robust Price Mix in Combustibles





Source: Company data. (LE) Latest estimate

U.S. combustible brand gross margins are very strong



Combustible Margin/Mille – Index to Low End



\$5/mille on 2018 industry volume is worth \$1.2B or GBP 900 M

0.10 Share for 2018 with average GM \$94/mille is worth \$22M or <u>GBP 17M</u>
Premium segment resilient, low price segment gaining from downtrading linked to gas prices





Share evolution YTD 2018 vs FY 2017





ORAL Tobacco: Size & Growth





Growth category

Oral Tobacco Consumers Index to Adult Smokers

- Image: Age
 85

 Image: Age
 161

 Image: Age
 150

 Image: Age
 135
- Affluent
- More Educated
- Experiential
- Growing in urban centers





ORAL Tobacco: Performance of Grizzly





PERFORMANCE HIGHLIGHTS



14% YOY Brand Margin growth

ORAL Tobacco: Attractive Opportunity & Near-term Pipeline





- Continue driving value with consumer relevant programming
- Maintain leadership position in key segments: Wintergreen and Pouch

Camel SNUS



TOBACCO POUCHES

- Strengthen category leadership
- Launch first MRTP advertising in the category to add a relative risk benefit for adult smoker consideration (pending FDA decision)

Velo



NICOTINE POUCHES

- Implement extended product use research to validate product appeal
- Plan for potential 2019 geographic expansion aligned with market development



Managing FDA Impact

Dr. J. N. Figlar





Addressing concerns - What we will show you



"How can FDA regulation not be a negative for the industry and BAT?"

- The process is evidence based, complex and will take a long time
- We support evidence-based regulation
- The vapour category needs tighter regulation
- The FDA proposals are manageable and BAT is well-placed

FDA Engagements





Cigarette / Smokeless Provisional Examples

Vapor Change / Marketplace Examples

CDER Lozenge / Vapor Examples

Transformation Agenda

Encouraged Rulemaking

Discussed Scientific Review process

Submission Types



Exemption Requests (EX)	"Minor" modifications (tobacco additives only)	60 Days	
Product Quantity Change SE (PQCSE)	Changes to product quantity	90 Days	
Substantial Equivalence (SE)	Products either have the same characteristics as those marketed on/before February 15, 2007 or have different characteristics but do not raise different questions of public health	90 Days (Regular SE)	
Pre-Market Tobacco Application (PMTA)	Products that do not meet criteria for either SE or SE Exemption and are appropriate for the protection of the public health	180 Days	
Modified Risk Tobacco Product Application (MRTPA)			

Note: Timing is based on non-binding FDA established performance metrics or requirements set forth by the Tobacco Control Act. FDA has not generally reviewed and made determinations within the timeframes outlined above.

Our FDA approach is yielding results



SE Exemptions



Substantial Equivalence Determined



FDA Engagements



Positive Camel Snus TPSAC Meeting

Future – Rulemaking Process



Future

Step One	Step Two	Step Three	Step Four	Step Five	Step Six	Step Seven	Step Eight	Step Nine
Initiating Event	Determination Whether a Rule is Needed	Preparation of Proposed Rule	OMB Review of Proposed Rule	Publication of Proposed Rule	Public Comments	Preparation of Final, Interim, or Direct Rule	OMB Review of Final, Interim, or Direct Rule	Publication of Final, Interim, or Direct Rule
Agency Initiatives Required Reviews Statutory Mandates Recommendations from Other Groups Lawsuits Petitions OMB Prompt Letters	Agencies are required to publish in the Federal Register substantive rules, rules of procedure, and interpretive rules	Proposed Rule Optional Procedures to Help Prepare a Proposed Rule: • Advance Notice of Proposed Rulemaking • Negotiated Rulemaking • Negotiated Rulemaking Rules may be established only after rulemaking procedures (steps three through six) have been followed, unless an exemption applies	OMB Review OMB reviews only those rulemaking actions determined "significant"	Proposed rules must be published in the Federal Register	An agency must provide the public the opportunity to submit comments for consideration 60 days is the standard for a comment period A public hearing is discretionary unless required by statute or agency policy	Final Rule Special Types of Final Rules: • Interim Final Rule • Direct Final Rule	OMB Review OMB reviews only those rulemaking actions determined "significant"	An agency must submit most final, interim, and direct final rules to both houses of Congress and General Accounting Office before they can take effect Agencies are required to publish final rules in the Federal Register

Future – Rulemaking Process



Future



Recent Announcements/Industry Meetings/ Compliance Letters



- Commissioner has serious concerns about Youth Appeal, particularly flavors
- Useful meeting with Commissioner outlined our response to letter and how to address Youth appeal
- Compliance Letter (Alto) is a routine enforcement requirement
- FDA regulation sets a level playing field for all and is science based
- 2022 PMTA requirements likely to lead to increased contestable space
- Organizations focused on compliance, understanding the statute and regulatory science are likely to thrive



VAPOUR

Ricardo Oberlander

Tadeu Marroco





Addressing concerns - What we will show you



"Barriers to entry in vapour are low, how can the tobacco incumbents win?"

- Vapour is small, but a significant, profitable opportunity
- BAT is performing well in the US and in the rest of the world
- Vuse Alto and Vype ePen3 are great products and are showing good initial results
- We have the products and pipeline to win

Vapour Global





The vapour business is additive





OVUSE Building the Strongest Vapour Portfolio





Despite Vibe Recall, VUSE Shipments up 20% vs. SPLY, GM > 40%

Competitive Adult Vapour users and Adult smokers say VUSE Alto is a winner



VUSE Alto test results among adult smokers and vapour users:

- Majority of respondents claim Alto tastes better than competitive pod-mods
- 2/3 of committed to future purchase of Alto
- 93% claimed that Alto satisfied their overall needs
- STR 4.5% (in stores handling) after 4 weeks



Unsolicited social chatter supports VUSE Alto research



Performance, silent draw, satisfaction, design & value equation

"Makes absolutely no crackling noise"

"This isn't cheap by any means, but when compared to Juul, it's actually a pretty good deal"

the draw is smooth and easy

"The refills also last WAY longer. One lasts 2-3 days for me & I hit this thing constantly"

"Produces an impressive amount of vapor"



"Hits smoother than any other compact system I've used"

"I stopped bringing my Juul with me to work because I'm finding the Alto to just be so much better. Battery lasts me a day and a half with constant usage"

"With my Juul, I always needed to bring a spare battery with me if I was going out for more than just a couple hours"





VAPOUR – Other markets



Vaping represents a margin opportunity



POTENTIAL GM PER CONSUMERS (Index)			OPPORTUNITIES TO FURTHER DRIVE SCALE		
	100	ууре 130	PRODUCT +++++ SATISFACTION +++++		
	100	190	SIMPLICITY & D		
	100	210			

EPEN3 promising results proving potential to drive conversion Transforming

EPEN3 OUTSCORES COMPETITORS IN KEY ATTRIBTUES



A FUTURE-FIT MARKETING MODEL DRIVING RESULTS



Source: Quantitative Study with one week product placement among Smokers & Vapers; UK Vaping Tracker among Vapour users.

EPEN3 promising results proving potential to drive strong conversion





ON TRACK TO ACHIEVE 70% WD ACROSS VAPE SHOPS & TRADITIONAL RETAIL



Source: Company data.



Canada EPEN3 shows strong early results, after 11 weeks





* Consumers managed via Hypercare Program

Source: OneTRACK Missile Tracker Combined July/Aug. among dual users. Intention to Purchase Amongst those Aware

Leveraging leadership to build Multi-category capabilities



CATEGORY LEADERSHIP WITH OVER 50% VALUE SHARE THROUGH DIFFERENTIATED PRODUCT PORTFOLIO



FULLY LEVERAGE CHIC RETAIL NETWORK FOR GLO ACTIVATION



An Exciting Innovation Pipeline for 2018 and beyond



Vype ePen3

Compact Powerhouse



Vype iSwitch

PureTech Blade World-first technology





Vype ePod

High performance 'Pod-Mods' system



Vype eLiquids

Flavour & satisfaction technologies

Vaping is an exciting growing opportunity for BAT



NTO and GM accretive

Robust consumer validation underpinning current & future pipeline

Step change in Marketing Activation to follow consumer path with new capabilities

More stringent/science based regulation and enforcement are expected & welcome



THP

Paul Lageweg





Addressing concerns - What we will show you



- "The THP category and glo has stalled in Japan and shown limited results elsewhere, how can you succeed in THP?"
- THP is a significant, profitable opportunity, but it remains small compared to cigarettes
- Category growth has slowed, but glo is performing well
- The global rollout of glo is on track and early signs are encouraging
- We have the products and pipeline to win

Focused THP investment in markets with the largest potential





Poly-Usage Becoming the Key Consumer Dynamic





Glo is Winning in the Next Growth Segment





Glo superior within Considerates



Competitive Advantage:

- ✓ Consecutive sessions
- ✓ Functionality
- ✓ Quality
- ✓ Value

0

60%

Glo share of THP in Considerates

Glo leads in high potential segment



Trend-Seekers

- Main source of switch-out
- Very dynamic higher switching & more dualists
- Leading brand is suffering



- + 70% of recent THP inflow from FMC
- + More stable lower switching
- + Glo is segment leader for THP

Neo Launch is Adding to Continuous Value Share Growth





Leading on Digital Activation in Japan





+15% SOLUS Conversion

- 45% Consumer Acquisition Cost

Glo THP Competitor

South Korea Relaunch – Early Signs are Very Encouraging





New Activation Model: Consumer Focused, Digitally Enabled





7.2 MN Consumers

Engaging with Glo content


European Markets : Strong Momentum as We Fine-Tune and Scale-up our Marketing Model





New marketing model: Glo conversion from daily to solus usage 50-65% after 3 months of use

An Exciting Innovation Pipeline for 2019





Coming Soon - Tobacco Fusion Technology





Margin & Leverage

Ben Stevens





Addressing concerns - What we will show you



- "Is 50-100bps of margin growth a realistic deliverable, given future NGP investment requirements?"
- Underlying margin growth has been robust
- We are confident we can fund our PRRP investment and grow margin

"How can you reach the net debt/EBITDA target of around 3 times by the end of 2019?"

- We are highly cash generative and can de-leverage rapidly
- Ex-currency, we are de-leveraging according to plan
- FX movements may impact reported Net Debt/EBITDA

Consistent underlying Operating Margin improvement





We remain confident in future margin growth of 50-100bpts on average





BAT is highly cash generative





Free Cash Flow % Adjusted Earnings*

MSA timing adjustment

With a 65% Dividend Pay-out ratio, 15% of Adjusted Net Earnings* Transforming is available as cash to pay down debt



Good progress on deleveraging partly offset by FX



NET DEBT / ADJUSTED EBITDA		DRIVERS
2017 Closing* 2018 Outlook	4.0x 3.8x - 3.9x	 FX movements +~0.2x Underlying deleveraging at consistent FX rates -0.4x Incremental 2018 NGP investments +0.1x
2019 Outlook	3.3x - 3.5x	 EBITDA growth Debt reduction driven by operating cash conversion Management cash initiatives
Sensitivities	 FX translation rates: GBP / USD, Emerging Market currencies Enforced working capital changes (e.g. excise payment terms) 	

Currency composition of Net Debt & ADJUSTED EBITDA





> The Net Debt / EBITDA metric is impacted by FX from timing (Income Statement vs Balance Sheet rates) and mix



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Jack Bowles





We have delivered consistent eps growth





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A growing sustainable business









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Questions



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