

Morgan Stanley Global Consumer Conference

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The vision and strategy remain the same



Sustainable, profitable growth

Emphasis on improving execution

Improved deployment of innovations

Supported by productivity, winning organisation and responsibility

Some great brands

- Based on consumer insights
- Opportunities in emerging consumer segments
- Opportunities in key geographies
- First to world innovations

- Some great brands
- World leading innovations
 - Brand driven
 - Focused on size and scale
 - Deployment across the Globe
 - A full pipeline

- Some great brands
- World leading innovations
- A great business mix



- Some great brands
- World leading innovations
- A great business mix
- Fully integrated supply chain
 - Leaf sourcing
 - Distribution









- Some great brands
- World leading innovations
- A great business mix
- Fully integrated supply chain
- Harm reduction







- Some great brands
- World leading innovations
- A great business mix
- Fully integrated supply chain
- Harm reduction
- Depth of management talent



The growth targets are sustainable

- Market share growth
- Revenue growth
- We can continue to improve margins
- Sustainable profit growth
- High single figure earnings growth is achievable
- Return of cash
 - 65% dividend payout ratio
 - Share buyback programme



	Organic volumes	Organic revenue	Organic profit	Adjusted EPS
Target	+/- 0.5%	3 – 4%	6 – 7%	HSF
2008	+0.4%	+7%	+10%	+19%
2009	-3.3%	+5%	+7%	+19%
2010	-3.0%	+3%	+6%	+15%
2011 latest	-0.4%	+7%	+11%	+10%
	9 months	9 months	6 months	6 months

Strong defensive performance



Consistent market outperformance



- Early shock in Mexico
- Recent excise shock in Turkey
- Generally, governments have been rational

- Industry pricing has been rational
 - ... despite Spain & Korea
 - 7% organic revenue growth

- Industry pricing has been rational
- Volume decline is moderating
 - Q3 volumes rose
 - Organic volumes down 0.4%
 - Japan effect was 2 billion or 0.4%

- Industry pricing has been rational
- Volume decline is moderating
- Margins improving
 - 35% target will be achieved ahead of schedule

- Industry pricing has been rational
- Volume decline is moderating
- Margins improving
- Strategy delivering growth





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