# New Category Acceleration Drives Profitability Forward to 2024 Preliminary Results 2022

Jack Bowles – Chief Executive | Tadeu Marroco – Finance and Transformation Director



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# **Important Information**



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Our vapour product Vuse (including Alto, Solo, Ciro and Vibe), and certain oral products including Velo, Grizzly, Kodiak, and Camel Snus, which are sold in the US, are subject to the Food and Drug Administration ("FDA") regulation and no reduced-risk claims will be made to these products without agency clearance.

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# We are Delivering on Our Three Priorities





# We are Well on Track to Achieve 50m Consumers **BAT** of Non-Combustible Products by 2030









\* Vuse and glo FY22 revenue. \*\*Vapour value share across Top 5 markets : US, Canada, UK, France, Germany. T5 represent 88% of Vapour industry revenue (rechargeables and disposables). See Appendix A3. ^ Volume growth across Top 9 THP markets: Japan, South Korea, Russia, Italy, Hungary, Greece, Ukraine, Poland and Czech Republic. Top 9 represent 80% of THP industry revenue. ^^Volume share of Modern Oral category. See Appendix A3. See Appendix A3. ^ Volume growth across Top 9 THP markets: See Vuse and Velo advertisement footnotes in Appendix A1.





# We are Accelerating our ESG Agenda across the Business



Member of Dow Jones Sustainability Indices Powered by the S&P Global CSA



### **Continued External Recognition**~



SCIENCE BASED TARGETS SBTi Approved

Commitments

\* Renewable energy target restated from 30% by 2025 to 50% by 2030. See Appendix A5. \*\* Alliance for Water Stewardship. \*\*\*See Appendix A9. ^ Reported as resolved by end of growing season. ^^ In our tobacco supply chain (incl. directly contracted farmers and those of our strategic third-party suppliers, representing over 80% of the tobacco purchased by volume in 2022). ^^^ Standards of Business Conduct employee sign-off. ^ A rating and award is not a recommendation to buy, sell or hold securities. A rating and award may be subject to withdrawal or revision at any time. Each rating and award is hould be evaluated separately of any other rating. The methodologies of any rating or award presented here may not be he same as those of other ratings, awards or methodologies that may be used by our stakeholders and may emphasize different aspects.



#### **Non-Combustible products revenue % FY22\***



# ... Driving Strong Improvement in Category Contribution



#### New Category Contribution (£bn)



### **New Category Profitability Now Expected in 2024**

\* Improvement versus FY20 at constant rates at category contribution level: Profit from operations before the impact of adjusting items and translational foreign exchange, having allocated costs that are directly attributable to New Categories. See Appendix A2.

### **Combustible Value Growth Continues to Fuel our Transformation**





## ... Alongside £1.9bn Annualised Savings Achieved through Simplification





#### Significantly Outperforming Our Initial £1bn Target

# ...Driving Strong Cash Delivery





#### 4 consecutive years of at least 100% Operating Cash Conversion\*\*

# We Continue to Attract New Capabilities to Accelerate Our Transformation







**Recognised with External Accreditations** 



# With Continued Strong Momentum in 2022



#### 2022 highlights



\* Constant rate growth. See Appendix A2. \*\* Reduction versus FY21 at constant rates at category contribution level: Profit from the sales of brands after deduction of directly attributable costs (including R&D, marketing) and before allocation of overheads. See Appendix A2. \*\*\* See Appendix A4. ^ See Appendix A3. ^^ Free Cash Flow before payment of dividends at current rates. See Appendices A1 & A7.

# 2022 Delivering on Guidance

Finance and Transformation Director – Tadeu Marroco



# In 2022, We Continued to Transform and Deliver...

### Transforming our business

### Delivering robust financial results

#### Successfully navigating the macro-environment





Reported results most significantly impacted by impairment of Russian and Belarusian assets, restructuring charges and other litigation

## **Adjusted Results Demonstrate Our Resilience**





Share growth FY22 versus FY21. Financials growth versus FY21. Source: Company data. \* On a constant rate basis. See Appendix A2. \*\* See Appendix A4. ^ See Appendix A3. \*\*\* Free Cash Flow before payment of dividends at current rates. See Appendices A1 & A7. ^^ On an adjusted current rate basis. See Appendix A1.

### **Our Multi-Category Strategy is Working...** >25% Revenue Growth<sup>\*</sup> Across All Three New Category Brands





Growth FY22 versus FY21. \* Revenue growth at constant rates. See Appendix A2. \*\* See Appendix A3. Vapour value share across Top 5 markets : US, Canada, UK, France, Germany. Top 5 represent 88% of Vapour industry revenue (rechargeables and disposables). glo volume share across Top 9 THP markets: Japan, South Korea, Russia, Italy, Hungary, Greece, Ukraine, Poland and Czech Republic. Top 9 represent 80% of THP industry revenue. See Vuse and Velo advertisement footnotes in Appendix A11. Velo volume share across Top 5 Modern Oral markets: US, Sweden, Denmark, Norway and Switzerland. Top 5 represent 80% of Modern Oral industry revenue.

# **Vuse Extending Global Leadership**\*\*





- Vapour revenue up **44%**<sup>\*</sup>, ahead of **14%** volume growth
- Vuse extends US leadership; leading in 35 states with total Vapour value share of 40.9%, up 8.4 ppts
- Continued value share leadership of closed systems<sup>\*\*\*</sup> in key markets<sup>\*\*</sup>
- Continued progress on driving profitability with positive contribution<sup>^</sup> in 3 of 5 key markets
- Continued strong geo-expansion driven by Vuse Go

\* Revenue growth at constant rates. See Appendix A2. \*\* Vapour value share across Top 5 markets : US - Marlin, Canada - Scan Data, UK - Nielsen, France - Strator, Germany - Nielsen. See Appendix A3.. T5 represent 88% of Vapour industry revenue (rechargeables and disposables). \*\*\* Value share of closed systems (excluding disposables) across Top 5 markets. See Appendix A3. ^ Category contribution level: Profit from operations before the impact of adjusting items and translational foreign exchange, having allocated costs that are directly attributable to New Categories.

# Modern Disposable Segment Accelerating Total Vapour Category Growth





#### **Vuse Go**

- Positioned with premium pricing
- Very limited cannibalisation
- Already #2 value share in the UK, FRA, GER, SA
- Take-Back scheme for devices
- Youth Access Prevention controls



#### **Vuse Go Available in 24 Markets with Accelerated Geo-Expansion Planned for 2023**

\* Retail industry trend across Top 5 markets : US, Canada, UK, France, Germany. Top 5 represent 88% of Vapour industry revenue (rechargeables and disposables). Poly-Usage defined in Appendix A10.

# glo Continues to Make Category Share Gains





- glo revenue up 27%\* with sequential growth accelerating in H2
- glo consumables outpacing industry volume growth 1.7 times
- glo pricing increased while maintaining volume share of THP category
- Excluding Russia, our share of Top 8 markets (representing c.82% of total THP volumes) reached 18.7%, up 1.1 ppts
- glo Hyper X2 available in **21** markets globally

#### \* Revenue growth at constant rates. See Appendix A2.\*\* Share of THP volume. Japan - CVS-BC, South Korea - CVS, Italy - Nielsen, Hungary - NDN, Greece - Nielsen, Ukraine - Nielsen, Russia - IMS, Czech Republic - Nielsen. Across Top 9 THP markets: Japan, South Korea, Russia, Italy, Hungary, Greece, Ukraine, Poland and Czech Republic. Top 9 represent 82% of THP industry revenue. See Appendix A3.

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# glo Hyper X2 is Delivering Positive Early Results in Japan



- Already reached 1 million device sales
- Added c.400k+ new consumers
- Building positive sentiment driven by design, style, usability and colours
- Further price laddering with New Lucky Strike consumables range launched in Nov'22
- Velo city pilot delivering positive early results

#### **Expanding our Multi-Category Offering in the Established THP Market**

## Velo's European Leadership<sup>\*</sup> Continues; now Unlocking Emerging Markets





- Modern Oral revenue up 46%<sup>\*\*</sup> ahead of volume growth of 22%
- Velo's European volume share leadership in Modern Oral stable at 69%<sup>\*</sup>
- Velo remains volume share leader in 15 Modern Oral markets in Europe
- In the US, we have submitted a PMTA for a new Velo product
- Unlocking significant opportunity in Emerging Markets

#### \* Volume share leadership FY22 based on 4 of Top 5 Modern Oral markets globally, which are in Europe. \*\* Revenue growth at constant rates. See Appendix A2. \*\*\* Volume share growth of Modern Oral category based on 4 of Top 5 Modern Oral markets globally, which are in Europe. Sweden - Nielsen, Denmark - Nielsen, Norway - Nielsen, Switzerland - Scan Data (excl. SPAR, Top CC & Alligro). See Appendix A3..





#### Further Pilots in 2023: Japan, South Africa, Kenya and More

# And we are Exploring Opportunities Beyond Nicotine...





#### **Building an Ecosystem of Capabilities**



Financials growth FY22 versus FY21 \* Share growth versus FY21. Cigarette share. See Appendix A3. Source: Company data. \*\* See Appendix A4. \*\*\* On a constant rate basis. See Appendix A2. The BAT Group does not own all brands featured in this presentation in all markets, e.g. BAT is the owner of Camel and Natural American Spirit in the US only.

# **All Four Regions Contributing to Results**



FY2022	Revenue*	New Category Revenue <sup>*</sup>	Combustible Value Share**	Adjusted Profit from Operations*
Europe	+7.0%	+42.7%	-10bps	+7.5%
APME	+7.7%	+10.1%	+10bps	+3.0%
AmSSA	+4.7%	+47.5%	-60bps	+4.3%
US	-2.8%	+51.6%	+10bps	+3.5%
Group	+2.3%	+37.0%	Flat	+4.3%

# US: Excellent Vuse Performance Offset by Macro Headwinds in Combustibles





- Total Nicotine value share 37.2% up 40bps\*\*
- Vuse value share leadership at 41%\*\*\*
  - Leader in 35 states
  - 46% revenue growth\*
  - Strong category contribution growth
- Macro-economic weakness driving accelerated downtrading in the combustible industry in 2022
- Combustible value share growth up 10bps
- Activated commercial plans:
  - Price laddering across all brands^^
  - Targeted investment
  - Through Revenue Growth Mgmt (RGM)
- Continued strength of Lucky Strike

#### 2019-22 combustible industry volume -5% CAGR

Financials growth FY22 versus FY21. Share growth versus FY21. \* On a constant rate basis. See Appendix A2. \*\* Total nicotine value share covers: combustibles, vapour and total oral. Source: Marlin. See Appendix A3. \*\*\* Vuse value share of total Vapour FY22. Source: US Marlin. See Appendix A3. Source: Company data. ^ On an adjusted, constant rate basis. See Appendices A1 & A2. ^^ Price laddering refers to products having different recommended resale prices across the portfolio.



#### Strong Macro-Economic Headwinds in 2022



#### Early Signs of Recovery for 2023



## **Strong Group Operating Margin Expansion: Successfully Offsetting Increasing Inflation**





## ...While Building a Commercially Sustainable New Category Business





#### **On Track to Deliver New Category Profitability in 2024**\*

\* Improvement FY22 versus FY21 at constant rates and profitability at category contribution level: Profit from operations before the impact of adjusting items and translational foreign exchange, having allocated costs that are directly attributable to New Categories. See Appendix A2. \*\* References to trade margins are to recommended trade margins based on recommended resale prices. \*\*\* RGM: Revenue Growth Management. MSE: Marketing Spend Effectiveness.

# Quantum Delivered £1.9bn Annualised Savings 2020-2022 with £629m Delivered in 2022 Alone



Quantum 1		Quantum 2		Quantum 3	
	mpler	Digitally-enable commercial	d Fit-for-Future capabilities	Leaner Leveraging	
design pro principles	cesses	End Market Operating Model		HQ	GBS
	ntres of cellence	Revenue Growth Management	Marketing Spend Effectiveness	Simpler processes	

#### Transforming our Ways of Working to Create a More Agile Organisation




# **Continued Strong Operating Cash Conversion**





#### Continue to Reduce Leverage within the 2-3x Corridor\*\*\*

# 2022 Saw an Unprecedented Global Interest Rate





# We are Maintaining an Active Capital Allocation Framework for 2023



#### +6% Dividend Growth and Further Deleverage

\* Free cash flow before dividends. See Appendices A1 & A7. \*\* Adjusted net debt to adjusted EBITDA at current rates. See Appendix A1.

## FY 2023 Group Guidance



**3-5%** Organic Revenue Growth<sup>\*</sup> (Excluding Russia/Belarus)<sup>\*\*</sup>



Mid Single Figure Adjusted Diluted EPS Growth\*\*\*

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#### **Continued Deleverage** Within c.2-3X Adjusted Net

Debt/Adjusted EBITDA<sup>^</sup> range

2023 performance reflects expectations of:

- Incremental New Category investment
- Rising interest costs
- H2'23 weighted US performance
- c.2% transactional FX headwind
- 2023 transfer of businesses in Russia and Belarus

# **2022 Continued Delivery in a Challenging Macro-**Environment



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### 2022 highlights



\* Constant rate growth. See Appendix A2. \*\* Improvement versus FY21 at constant rates at category contribution level: Profit from operations before the impact of adjusting items and translational foreign exchange, having allocated costs that are directly attributable to New Categories. See Appendix A2. \*\*\* Adjusted Diluted EPS on a constant rate basis. See Appendices A1 & A2. ^ On an adjusted current rate basis. See Appendix A1.

# Taking BAT Strategy to the Next Level

Chief Executive – Jack Bowles



# **New Categories are Accelerating**



#### We are delivering...

#### Strong momentum in New Categories

- 33% revenue CAGR last 4 years
- Losses reduced by c.£600m in 2022<sup>\*</sup>
- Inflection point in model

#### ... and getting fit for growth

#### Strategic review

- Simplified regional structure
- New market archetypes
- c.30 expected market exits



#### Smarter investment

**Increasing investment** 

- Strategic resource re-allocation
- Globally developed, locally deployed

>£2bn New Category investment 2022

Increased investment expected in 2023

### **On Track to Reach New Category Profitability a Year Early**

### Nicotine Industry Revenue Growth Forecast at +3.5% CAGR





#### With c.75% Industry Growth from New Categories

Source: Future data is estimated based on KANTAR Incidence Study & BAT Internal estimates (excl. India, China, Russia & Vapour open systems). \* Nicotine industry incudes Combustibles, Traditional Oral and New Categories.

# **Driven by Growing Interaction with New Categories**



% of daily smokers interacting with New Categories



#### **Differing by New Category Market Maturity**

Source: KANTAR Incidence Study and Consumer Survey across Top 42 markets at industry level. \* New Category established markets where New Categories represent >25% of total nicotine consumers at industry level.



#### Increased New Category Usage by Age Cohort in Established NC Markets (%)



### c.70% of Adult Nicotine Consumers Under 30 use New Categories in Established Markets

Source: KANTAR Incidence Study and Consumer Survey across Top 42 markets at industry level. \* Top 42 markets at industry level. \*\* New Category established markets where New Categories represent >25% of total nicotine consumers at industry level. \*\*\* Factory Made Cigarette. ^ Dual refers to a transitional period for FMC consumers towards a complete switch to New Category products during which period such FMC consumers reduce cigarette consumption and choose to add to it a consumption of one or more New Category nicotine products.

# New Category Poly-Usage\* is Increasing Fast



New Category consumer growth



#### Poly-usage<sup>\*</sup> dynamics among New Category consumers in 2022

### A Multi-Category Strategy is Key to Driving Sustainable Growth

# We are Taking BAT Strategy to the Next Level



# **Fit For Growth**

# Optimal Regional & DRBU Realignment\*

From 4 to 3 Regions From 16 to 12 DRBUs Management board changes Drive speed, focus & agility Guide Strategic Choices and Resource Allocation

6 market archetypes New operating model Clear investment prioritisation Differentiated category focus **Comprehensive** Market Review

c.30 Expected market exits >20 bn stick reduction Reduce complexity Resource reallocation

### **Globally Developed, Locally Deployed**

# Leading to an Optimal Regional & DRBU Realignment





### With c.30 Expected Market Exits, and >20bn Fewer Cigarettes



# **Guiding Strategic Choices & Resource Allocation Through Market Archetypes**



## **Dynamic Market Archetype Model**

Based on the weight of evidence and assuming a complete switch from cigarette smoking. These products are not risk free and are addictive. Our products as sold in the US, including Vuse, Velo, Grizzly, Kodiak, and Camel Snus, are subject to FDA regulation and no reduced-risk claims will be made as to these products without FDA clearance.. \* by archetype.

# **Getting Fit for High Quality Sustainable Growth**





### **Globally Developed, Locally Deployed**

# We are building A Better Tomorrow™







50 million consumers of Non-Combustible\*\* products by 2030 **£5bn New Category Revenue** 2025 & Profitability by 2024\*\*\* Carbon neutral operations Scope 1&2 by 2030^

ons &2 0^

Net zero value chain emissions by 2050<sup>^</sup>



<1% waste from direct operations to landfill by 2025<sup>^</sup>

Reducing the health impact of our business, based on the weight of evidence and assuming a complete switch from cigarette smoking. These products are not risk free and are addictive. \* Beyond refers to Wellbeing & Stimulation. Expected target market for consumer acquisition is adult consumers seeking wellbeing and stimulation solutions in their daily lives. \*\* Consumers of Non-Combustible products definition. See Appendix A6. \*\*\* Profitability at category contribution level: Profit from operations before the impact of adjusting items and translational foreign exchange, having allocated costs that are directly attributable to New Categories. ^ Environmental targets. See Appendix A5.



Jack Bowles – Chief Executive | Tadeu Marroco – Finance and Transformation Director

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A Better Tomorro



# **Group Results excluding – Russia/Belarus – FY22**



	Group excluding Russia/Belarus FY22	Group excluding Russia/Belarus FY21	Growth excluding Russia/Belarus FY22 v FY21	Total Group Growth FY22 v FY21
Volume FMC & THP	<b>581</b> bn	608bn	-4.5%	-4.2%
	(£ Millions)	(£ Millions)		
Revenue*	25,460	25,011	+1.8%	+2.3%
NC Revenue*	2,675	1,957	<b>+36.7</b> %	+37.0%
APFO <sup>**</sup>	11,350	11,011	+3.1%	+4.3%
	(Millions)	(Millions)		
Consumers of Non-Combustible products***	21.0	17.1	+23%	+23%

\* On a constant rate basis. See Appendix A2. \*\* On an adjusted constant rate basis. See Appendices A1 & A2. \*\*\* See Appendix A6.

# **Vuse value share across Top 5 Markets**<sup>\*</sup>





Vuse share of Total Vapour Category

Vuse share of Closed systems ex-disposables

\* Top 5 markets : US, Canada, UK, France, Germany.Source: \*\* BAT value share of total Vapour – monthly average of quarter share FY22. BAT value share of closed systems excluding disposables – monthly average of quarter share FY. US - Marlin, Canada - Scan Data, UK - Nielsen, France - Strator, Germany - Nielsen. See Appendix A3.

# glo share of Cigarettes + THP across Key Markets\*



\* Top 9 THP markets: Japan, South Korea, Russia, Italy, Hungary, Greece, Ukraine, Poland and Czech Republic. \*\* Share of Cigarette + THP nicotine volume – monthly average of quarter share to FY22. Japan - CVS-BC, South Korea - CVS, Italy - Nielsen, Hungary - NDN, Greece - Nielsen, Ukraine - Nielsen, Poland - Nielsen, Russia - IMS, Czech Republic - Nielsen. See Appendix A3. Category share of THP volume year to date average FY22. T9 represent 80% of THP industry revenue.

# **Velo: Continued International leadership**\*





### Volume Share Leader in 15 European markets\*\*\*

\* Top 4 of 5 Modern Oral markets: Sweden, Denmark, Norway and Switzerland. \*\* Velo is volume share leader in 4 of the international top 5 (i.e. excluding the US). Volume share of Modern Oral category and volume share of total oral category – monthly average of quarter share FY22. US - Marlin, Sweden - Nielsen, Denmark - Nielsen, Norway - Nielsen, Switzerland - Scan Data (excl. SPAR, Top CC & Alligro). See Appendix A3.

# **Top BAT Market Volume Share Movements\* (1)**



Market	SOM FY22 (%)	Movement (ppt)
Australia	39.9	(0.5)
Bangladesh	84.5	(1.0)
Belgium	24.9	(0.3)
Brazil	71.9	(2.0)
Canada	46.3	(1.0)
Chile	96.4	(0.4)
Colombia	57.1	1.6
Czech	21.5	0.6
Denmark	68.4	0.6
France	14.9	0.1
Germany	21.1	(0.2)

Market	SOM FY22 (%)	Movement (ppt)
Greece	12.7	0.5
Hungary	24.1	(0.6)
Italy	17.8	0.0
Japan	20.1	0.0
KSA	27.7	0.4
Malaysia	51.6	(0.8)
Mexico	36.0	(0.2)
Netherlands	19.8	(0.5)
New Zealand	61.7	(4.1)
Pakistan	78.4	0.8
Poland	25.1	0.7

# **Top BAT Market Volume Share Movements\* (2)**

Movement

(%)	(ppt)
50.4	(1.0)
23.6	0.1
65.8	(0.2)
12.0	(0.2)
10.3	0.3
32.8	(0.4)
	(%) 50.4 23.6 65.8 12.0 10.3

SOM EV22

Market	SOM FY22 (%)	Movement (ppt)
Taiwan	11.4	0.1
UK	8.2	0.2
Ukraine	26.7	0.2
USA	34.1	(0.3)



# Appendix



#### A1: Adjusting (Adj.)

Adjusting items represent certain items which the Group considers distinctive based upon their size, nature or incidence.

#### A2: Constant currency

Constant currency - measures are calculated based on the prior year's exchange rate, removing the potentially distorting effect of translational foreign exchange on the Group's results. The Group does not adjust for normal transactional gains or losses in profit from operations which are generated by exchange rate movements.

#### A3: Share metrics

Volume share: The number of units bought by consumers of a specific brand or combination of brands, as a proportion of the total units bought by consumers in the industry, category or other sub-categorisation. Sub categories include, but are not limited to, the total nicotine category, modern oral, vapour, traditional oral or cigarette. Corporate volume share is the share held by BAT Group/Reynolds (US region). Except when referencing particular markets, volume share is based on our key markets (representing over 80% of the Group's cigarette volume).

Value share: The retail value of units bought by consumers of a particular brand or combination of brands, as a proportion of the total retail value of units bought by consumers in the industry, category or other sub-categorisation in discussion. Total Nicotine share: The retail sales volume/value of the nicotine product sold as a proportion of total specified nicotine product volume/value in that market. In the US covers: Combustibles, vapour and total oral.

#### A4: Price/Mix

Price mix is a term used by management and investors to explain the movement in revenue between periods. Revenue is affected by the volume (how many units are sold) and the value (how much is each unit sold for). Price mix is used to explain the value component of the sales as the Group sells each unit for a value (price) but may also achieve a movement in revenue due to the relative proportions of higher value volume sold compared to lower value volume sold (mix).

#### A5: Environmental Targets

Targets cover: climate change, water and waste, sustainable agriculture. Full details are available from the latest ESG Report British American Tobacco - Sustainability reporting (bat.com)

#### A6: Consumers of Non-Combustible Products

The number of consumers of Non-Combustible products is defined as the estimated number of Legal Age (minimum 18 years) consumers of the Group's Non-Combustible products. In markets where regular consumer tracking is in place, this estimate is obtained from adult consumer tracking studies conducted by third parties (including Kantar). In markets where regular consumer tracking is not in place, the number of consumers of Non-Combustible products is derived from volume sales of consumables and devices in such markets, using consumption patterns obtained from other similar markets with adult consumer tracking (utilising studies conducted by third parties including Kantar). The number of consumers is adjusted for those identified (as part of the consumer tracking studies undertaken) as using more than one BAT Brand - referred to as "poly users".

The number of consumers of Non-Combustible products is used by management to assess the number of consumers using the Group's New Categories products as the increase in Non-Combustible products is a key pillar of the Group's ESG ambition and is integral to the sustainability of our business.

The Group's management believes that this measure is useful to investors given the Group's ESG ambition and alignment to the sustainability of the business with respect to the Non-Combustibles portfolio.

#### A7: Free Cash Flow

Net cash generated from operating activities before the impact of trading loans provided to a third party and after dividends paid to non-controlling interests, net interest paid and net capital expenditure.

#### A8: Operating Cash Conversion

Net cash generated from operating activities before the impact of adjusting items and dividends from associates and excluding trading loans to third parties, pension short fall funding, taxes paid and net capital expenditure, as a proportion of adjusted profit from operations.

#### A9 Employee Definitions:

Female representation in Management: Management grade employees at grade 34 or above, as well as global graduates. Senior hire turnover: Grade 37 and above. Senior Management: An employee who is either a direct report of a Management Board member or a direct report of a Management Board's direct report.

#### A10: Poly-usage

Refers to an adult consumer using more than one type of New Category product.

#### All: Vuse/Velo advertisement disclaimers (slides 7 and 21)

Vuse Go: Disposable up to 500 puffs base don laboratory testing of newly manufactured product and may vary depending on individuals' usage behaviour. This product contains nicotine and is addictive. Comparison based on an assessment of smoke from a Vuse Vuse #1 vaping brand: Based on Vype/Vuse estimated value share from RRP in measured retail for vapour (i.e. total vapour category value in retail sales) in the US, CAN, FRA, UK, GER as of Dec 2021. These 5 markets cover an estimated 77% of global vapour closed systems revenue, calculated in July 2021. 18+ only. This product contains nicotine and is addictive.. Read wallet in pack. Velo: This product contains nicotine, which is a highly addictive substance.