26 February 2015





Summary



A strong performance in a tough environment





Regional performance*



*At constant rates of exchange



Foreign exchange





Foreign exchange impacts



Strong underlying performance masked by significant translational and transactional FX impact



Asia Pacific – Regional Performance





Americas – Regional Performance





Western Europe – Regional Performance





EEMEA – Regional Performance





Operating margin 2013 – 2014

Based on adjusted profit and current FX





Drivers of adjusted EPS growth





Cash flow





Financing/Shareholder returns

- 140% of Free Cash Flow returned to shareholders in 2014:
 - £2.7bn Dividends paid to shareholders
 - > £0.8bn Share buy back
- Net Debt increased by £0.65bn to £10.2bn
- Moody's credit rating remains unchanged at A3
- Fitch and S&P ratings remain unchanged at A-
- Full year dividend growth of 4%



Nicandro Durante

Chief Executive



Key results highlights

• Consistent delivery





Key results highlights

- Consistent delivery
- Strong share and GDB growth













- Volume: 64 billion, -2.8%
- Share flat
- Impacted by market declines in Russia and Romania
- Robust growth in Japan, Iran and Uzbekistan
- Share gains in Japan, Turkey and Vietnam







- Volume: 31 billion, +0.8%
- Share up 10bps
- Growth momentum Mexico, Spain, France and Russia
- Convertibles and Additive Free driving growth



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- Volume: 92 billion, +5.6%
- Share up 30bps
- Strong performance across the Regions
- Record volume including Fine Cut
- Pall Mall Fine Cut No 1 brand in Western Europe







Key results highlights

- Consistent delivery
- Strong share and GDB growth
- Continued good progress on Next Generation Products



Next-Generation Products update



Next-Generation Products update



Key results highlights

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Key results highlights

- Consistent delivery
- Strong share and GDB growth
- Continued good progress on Next Generation Products
- RAI/LO transaction on track
- Potential offer for Souza Cruz minority under consideration





<u>Summary</u>

- Continued growth in revenue, share, margin and profit
- Adjusted EPS at constant rates up 8%
- Continued economic uncertainty
- Significant transactional FX headwinds
- Good pricing, but competitive in some markets
- Commitment to growing cash returns to shareholders
 - Proposed full year dividend per share 4% higher at 148.1 pence

A challenging year ahead, but optimistic of another good year excluding currency impacts

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SUPPLEMENTARY SLIDES

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Cigarette volumes by region FY 2014

Region	Billions		
	2014	2013	% change
Asia Pacific	197	197	+0.1%
Americas	131	134	-2.3%
Western Europe	112	119	-5.9%
Eastern Europe, Middle East and Africa	227	226	+0.3%
Group	667	676	-1.4%





Cigarette volumes by region H2 2014

Region	Billions		
	2014	2013	% change
Asia Pacific	93	97	-3.5%
Americas	67	70	-3.5%
Western Europe	59	62	-3.8%
Eastern Europe, Middle East and Africa	115	115	+0.3%
Group	336	344	-2.3%





Cigarette volumes by region Q4 2014

Region	Billions		
	2014	2013	% change
Asia Pacific	47	48	-3.2%
Americas	35	37	-4.5%
Western Europe	30	32	-5.2%
Eastern Europe, Middle East and Africa	59	58	+1.6%
Group	171	175	-2.3%





Revenue by region FY 2014

Region	£m		
	2014	2013	% change
Asia Pacific	3,873	4,203	-7.9%
Americas	2,990	3,317	-9.9%
Western Europe	3,359	3,635	-7.6%
Eastern Europe, Middle East and Africa	3,749	4,105	-8.7%
Group	13,971	15,260	-8.4%



Revenue by region H2 2014

Region	£m		
	2014	2013	% change
Asia Pacific	1,941	2,095	-7.4%
Americas	1,575	1,667	-5.5%
Western Europe	1,776	1,921	-7.5%
Eastern Europe, Middle East and Africa	1,881	2,005	-6.2%
Group	7,173	7,688	-6.7%



Adjusted profit from operations FY 2014

Region	£m		
	2014	2013	% change
Asia Pacific	1,548	1,693	-8.6%
Americas	1,286	1,364	-5.7%
Western Europe	1,189	1,273	-6.6%
Eastern Europe, Middle East and Africa	1,380	1,490	-7.4%
Group	5,403	5,820	-7.2%



Adjusted profit from operations H2 2014

Region	£m		
	2014	2013	% change
Asia Pacific	747	818	-8.7%
Americas	654	632	+3.5%
Western Europe	652	700	-6.9%
Eastern Europe, Middle East and Africa	685	726	-5.6%
Group	2,738	2,876	-4.8%



Top 40 market share movements (1)

Market	SOM FY14 (%)	Movement (ppt)
Argentina	26.7	(0.4)
Australia	39.7	(3.2)
Bangladesh	46.3	1.2
Belgium	32.0	0.5
Brazil	78.4	1.3
Canada	50.2	(0.9)
Chile	94.8	(0.1)
Colombia	48.3	0.9
Czech	20.7	(0.1)
Denmark	74.8	(3.9)

Based on retail audit

Market	SOM FY14 (%)	Movement (ppt)
France	17.0	0.2
GCC	32.7	(2.0)
Germany	19.4	(0.4)
Indonesia	6.2	(0.2)
Italy	20.5	(0.6)
Japan	12.3	0.5
Kazakhstan	11.3	1.3
Malaysia	61.2	(0.7)
Mexico	38.2	2.6
Netherlands	25.9	(0.4)



Movement

Top 40 market share movements (2)

Market	SOM FY14 (%)	Movement (ppt)
New Zealand	70.8	(1.5)
Pakistan	67.2	1.4
Philippines	0.7	0.3
Poland	27.0	0.2
Romania	53.6	(0.2)
Russia	21.3	0.2
South Africa	80.6	(1.4)
South Korea	13.0	(0.3)
Spain	11.1	(0.5)

Market	(%)	(ppt)
Sweden	28.5	0.3
Switzerland	40.0	(0.5)
Taiwan	10.1	0.8
Turkey	19.5	0.0
UK	8.8	0.7
Ukraine	19.3	1.6
Venezuela	92.4	0.0
Vietnam	30.8	(0.4)

SOM FV14

Market

Based on retail audit



Foreign currencies

	Average		Closing	
	2014	2013	2014	2013
US dollar	1.648	1.564	1.559	1.656
Canadian dollar	1.819	1.612	1.806	1.760
Euro	1.241	1.178	1.289	1.202
South African rand	17.861	15.099	18.039	17.347
Brazilian real	3.874	3.381	4.145	3.908
Australian dollar	1.827	1.623	1.905	1.851
Russian rouble	63.412	49.853	93.555	54.424
Japanese yen	174.223	152.715	186.946	174.080
Indian rupee	100.529	91.707	98.424	102.447